

1 Workers' Compensation Full Board Meeting Minutes

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3 **Date:** Tuesday, September 16, 2025

4 **Location:** 328 State St., Schenectady, NY  
Room 324

5 **Time:** Webcast Live  
10:00 a.m.

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7 **MEMBERS OF THE BOARD**

Freida Foster, Chair

8 Renee Delgado, Esq., Vice Chair

Mark Higgins

9 Samuel Williams

Steven A. Crain, Esq.

10 Clarissa Rodriguez, Esq. (Appearing remotely per Public  
Officers Law § 103-a [2][c])

11 Pamela Caggianelli

Martin M. Dilan

12 Gloribelle Perez, Esq.

Bob Bergin, Esq.

13 Peter DeJesus, Jr.

Maria Matos, Esq.

14 Gina Sillitti

15

16 **SECRETARY TO THE BOARD**

Laura Inglis

17

18 **ACTING GENERAL COUNSEL**

Keith Longden, Esq.

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20 **SENIOR ATTORNEY**

Benjamin Jacobs, Esq.

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1                   FREIDA FOSTER:       Good morning, and welcome,  
2 everyone. Thank you for joining us this morning. I'm  
3 Freida Foster, Chair of the Workers' Compensation  
4 Board. Today's Full Board meeting is being webcast  
5 live from, for members of the public. Welcome. It is  
6 also facilitated by an American Sign Language  
7 Interpreters. Thank you for joining us.

8                   I now have the honor of calling the 1,046th  
9 meeting of the Full Board to order. Madam Secretary,  
10 roll call please.

11                   LAURA INGLIS:       Vice Chair Delgado.

12                   RENEE DELGADO:       Here.

13                   LAURA INGLIS:       Board Member Higgins.

14                   MARK HIGGINS:       Here.

15                   LAURA INGLIS:       Board Member Williams.

16                   SAMUEL WILLIAMS:       Here.

17                   LAURA INGLIS:       Board Member Crain.

18                   STEVEN CRAIN:       Here.

19                   LAURA INGLIS:       Board Member Rodriguez.

20                   CLARISSA RODRIGUEZ:       Here.

21                   LAURA INGLIS:       Board Member Caggianelli.

22                   PAMELA CAGGIANELLI:       Here.

23                   LAURA INGLIS:       Board Member Dilan.

24                   MARTIN DILAN:       Here.

1                   LAURA INGLIS:       Board Member Perez.  
2                   GLORIBELLE PEREZ:       Here.  
3                   LAURA INGLIS:       Board Member Bergin.  
4                   BOB BERGIN:       Here.  
5                   LAURA INGLIS:       Board Member De Jesus.  
6                   PETER DEJESUS:       Here.  
7                   LAURA INGLIS:       Board Member Matos.  
8                   MARIA MATOS:       Here.  
9                   LAURA INGLIS:       And Board Member Sillitti.  
10                  GINA SILLITTI:       Here.  
11                  LAURA INGLIS:       Madam Chair, Board Member  
12                  Rodriguez is joining us remotely.  
13                  FREIDA FOSTER:       Thank you very much.  
14                  Item 1 on the agenda. You've all received a copy of  
15                  the July 15, 2025 meeting minutes for review. Are  
16                  there any questions or need for discussion? Is there  
17                  a motion to approve the Board meeting minutes?  
18                  PETER DEJESUS:       Yes --  
19                  MARK HIGGINS:       Yes, Madam Chair, Board  
20                  Member Mark Higgins, I move to approve the Board  
21                  minutes.  
22                  FREIDA FOSTER:       Thank you, Board Member  
23                  Higgins. Is there a second?  
24                  PETER DEJESUS:       Madam Chair, I'll second --

1 (Simultaneous crosstalk).

2 FREIDA FOSTER: Thank you, Board Member De  
3 Jesus. Any opposition? Hearing none, all favor, all  
4 in favor?

5 ALL: Aye.

6 FREIDA FOSTER: Any opposed? I'm also a  
7 yes, that motion is passed. Item 2 on the agenda is  
8 the Office of General Counsel Departmental Report.  
9 And we are pleased to have our Acting General Counsel  
10 here, Keith Longden, who will present that report.

11 KEITH LONGDEN: Thank you very much, Chair  
12 Foster. As always it's a pleasure to be here. I'll  
13 begin with a brief summary of the statistics of some  
14 of the divisions in the Office of General Counsel that  
15 are responsible for issue resolution. These  
16 statistics are for the months of August -- I'm sorry  
17 -- the months of July and August, 2025. In  
18 August 2025, the Adjudication Division held 15,769  
19 hearings, resolved 10,200 cases at hearings, issued  
20 332 Reserve Decisions, held 1,307 pre-hearing  
21 conferences, and finalized 2,265 \$32 Waiver  
22 Agreements.

23 The Administrative Review Division received 890  
24 applications for Administrative Review. Processed 979

1 applications for Administrative Review, for an  
2 end-of-month inventory of 8,444 cases pending.

3 And finally, Legal Affairs Division, during the  
4 month, received 85 applications, processed 77  
5 applications, and then end-of-month inventory of  
6 206 cases.

7 During the month -- that was for the month of  
8 August. And previous to that, in the month of July  
9 2025, the Adjudication Division held 16,872 hearings,  
10 resolved 10,280 cases at hearing, issued 320 Reserve  
11 Decisions, held 1,387 pre-hearing conferences, and  
12 finalized 1,967 \$32 Waiver Agreements.

13 The Administrative Review Division received 1,099  
14 applications, processed 1,080 applications, for an  
15 end-of-month inventory of 8,534 cases.

16 Finally, Legal Affairs Division received 97  
17 applications for Full Board Review, processed 106  
18 applications, for an end-of-month inventory of 197  
19 cases.

20 And that concludes my report. Thank you all very  
21 much.

22 FREIDA FOSTER: Thank you, General Counsel.  
23 Are there any questions or any need for discussion?  
24 May I have a motion to accept the Office of General

1 Counsel's Departmental Report?

2 PAMELA CAGGIANELLI: Madam Chair, this is  
3 Board Member Caggianelli, and I move that we approve  
4 that report.

5 FREIDA FOSTER: Thank you, Board Member  
6 Caggianelli. Is there a second?

7 MARIA MATOS: Madam Chair, Maria Matos,  
8 also.

9 FREIDA FOSTER: Thank you, Board Member  
10 Matos. Is there any opposition? Hearing none, all in  
11 favor?

12 ALL: Aye.

13 FREIDA FOSTER: Any opposed? I'm also a  
14 yes, that motion is passed. Item Number 3, Licensed  
15 Applications. Assistant Attorney, Benjamin Jacobs,  
16 will now present the Licensing Applications.

17 BENJAMIN JACOBS: Good morning, Madam Chair,  
18 Madam Vice Chair, Board Members, and Colleagues. You  
19 have before you the recommendation from the Assigned  
20 Board Panel regarding the Licensing Application listed  
21 in Part three of today's agenda. Under  
22 Section 50(3-b), Standard Life Insurance Co. of New  
23 York, Qualifying Officer, David Goldin, Esq.,  
24 three-year renewal. I present this recommendation to

1 the Board for your consideration. Thank you.

2 FREIDA FOSTER: Thank you very much. May I  
3 have a motion to accept the recommendation of the  
4 Panel as presented?

5 GLORIBELLE PEREZ: Board Member Perez, I  
6 move to approve the recommendation.

7 FREIDA FOSTER: Thank you, Board Member  
8 Perez. Is there a second?

9 STEVEN CRAIN: Second, Board Member Crain.

10 FREIDA FOSTER: Thank you, Board Member  
11 Crain. Is there any opposition? Hearing none, all in  
12 favor?

13 ALL: Aye.

14 FREIDA FOSTER: Any opposed? I'm also a  
15 yes, that motion is passed. Back to the State,  
16 General Counsel Longden will now present the  
17 recommendation concerning the decision by the  
18 Appellate Division.

19 KEITH LONGDEN: Thank you again, Chair  
20 Foster. Since the last Board meeting in July, the  
21 Appellate Division Third Department has issued only  
22 one decision on a case on appeal from a decision of  
23 the Board. You can find that one case in Item 4A on  
24 your agenda. That decision of the Board -- and it's

1 the recommendation of the Office of General Counsel  
2 that that decision be adopted as the decision of the  
3 Board.

4 FREIDA FOSTER: Thank you. May I have a  
5 motion to accept the recommendation of the Office of  
6 General Counsel?

7 PAMELA CAGGIANELLI: Board Member  
8 Caggianelli, I make the recommendation that we accept  
9 that.

10 FREIDA FOSTER: Thank you, Board Member  
11 Caggianelli. May have I a second?

12 SAMUEL WILLIAMS: Board Member Williams,  
13 second that motion.

14 FREIDA FOSTER: Thank you, Board Member  
15 Williams. Is there any opposition? Hearing none, all  
16 in favor?

17 ALL: Aye.

18 FREIDA FOSTER: Any opposed? I'm also a  
19 yes, that motion is passed. There is nothing to  
20 consider for our Mandatory Full Board Review in agenda  
21 Item 5. So agenda Item 6. I turn this portion over  
22 to Madam Vice Chair Delgado.

23 RENEE DELGADO: Thank you, Madam Chair. For  
24 the cases listed in Item 6 of your addenda, it has



1           been recommended that Full Board Review be granted.  
2           Those cases are 6A, G3671296, Matter of London  
3           Trucking Inc.; 6B, G3218289, Matter of Cifarelli's  
4           Crystal Clear, Clea; 6C, G3353415, Matter of KNA  
5           Solutions LLC. I move to refer the cases back to the  
6           respective Panels for further consideration.

7           FREIDA FOSTER:           Thank you, Madam Vice Chair  
8           Delgado. Is there a second?

9           MARTIN DILAN:           Board Member Dilan, I second.

10          FREIDA FOSTER:           Thank you, Board Member  
11          Dilan. Does anyone need to be recused from these  
12          cases? Is there any opposition? Hearing no  
13          opposition, all in favor?

14          ALL:           Aye.

15          FREIDA FOSTER:           Any opposed? I am also a  
16          yes, that motion is passed. Is there any other  
17          business that needs to be addressed? Okay. Today we  
18          have a guest speaker. Our Executive Director, Steven  
19          Scotti, is here. He joined us in 2022 celebrating his  
20          third year work anniversary.

21                 Steve started the Board with a vision to improve  
22                 our system by continuing to improve the system for all  
23                 stakeholders in furtherance of the Board's critical  
24                 mission to serve injured workers and employers.

1           Today Steve will give us an update on the work  
2           (audio garbling) system and improving the technology  
3           particularly through the (indecipherable) that we have  
4           to make that happen. Steve.

5           STEVEN M. SCOTTI:           Thank you, Madam Chair,  
6           Madam Vice Chair, Board Members of the Board,  
7           professional colleagues, and other guests. Today I'm  
8           going to present a high level overview of the  
9           operational efforts being made to get hearings held  
10          more quickly, and to resolve certain disputes without  
11          the need for a hearing.

12          Before I begin, I just want to anchor all the  
13          Board's efforts in the Board's mission statement. The  
14          New York State Workers' Compensation Board protects  
15          the rights of employees and employers by insuring the  
16          proper delivery of benefits and by promoting  
17          compliance with the law.

18          This is a powerful mission statement. And it  
19          reminds us of the importance of that all we do here as  
20          an agency. The agency and its staff are stewards of  
21          the statute of the Workers' Compensation Law. And  
22          operationally, this informs us in everything that we  
23          do.

24          The framework of our efforts must be looked at in

1 the context of the Board's OnBoard Modernization  
2 Program. This program is essential to the Board's  
3 operations, and for the Board to fulfill its mission  
4 statement in being more efficient and effective for  
5 all stakeholders.

6 This slide here gives a little overview, kind of  
7 where we were, where we are, where we're going. You  
8 might want to look at the three columns as the past,  
9 the present, the future, or yesterday, today and  
10 tomorrow. I'm going to focus on the current progress  
11 that's been made with the OBLR PAR process that was  
12 rolled out in 2022. And then I'm going to talk about  
13 the RFA-1LC eForm that became mandatory in December of  
14 2024.

15 And essentially what we have is an agency that is  
16 going from a purely paper environment to an online  
17 submission and resolution system, where there's an  
18 interactive ability of the user to communicate with  
19 us, and to provide the information that's necessary  
20 for us to do what needs to be done, and to make sure  
21 that hearings are held that need to be held, and that  
22 (indecipherable) resolutions can be decided where  
23 that's appropriate.

24 The Future State are all the benefits of the

1 OnBoard Modernization Program. We are not only  
2 re-platforming all of our legacy systems at the Board,  
3 but we're doing it in a way that will improve the  
4 quality and accuracy of information that we have,  
5 allow users to do self service. And you'll see how  
6 this work with both the OBLR PAR process and the  
7 RFA-1LC eForm.

8 In May of 2022, the OnBoard Limited Release went  
9 into effect for Prior Authorizations Requests. These  
10 are requests by medical providers for treatment. And  
11 as you can see, to date, nearly 3 million PARs have  
12 been resolved through this process, with only 9% being  
13 escalated to the Medical Director's Office. Fewer  
14 than 1% needing a hearing.

15 And 95% of medications, durable medical  
16 equipment, special services, and behavioral health  
17 PARs are resolved within one day, and the remaining 5%  
18 resolved within two days. This was a big change from  
19 the paper submission process that existed right before  
20 May of 2022.

21 The authorization has significantly expedited the  
22 process in comparison to paper requests. It's almost,  
23 you know, it's a huge understatement to say  
24 significantly expedited, this is transformational for

1 all the practitioners in the field who went from the  
2 paper submission process to this online submission  
3 process, where you immediately see your submission in  
4 the portal. Transformative change that brings speed,  
5 accuracy, and data analytics. And I'll talk about  
6 data analytics in a little while as well.

7 So how did get here? After the roll out in 2022,  
8 there was extensive outreach and feedback from payors  
9 and medical providers. And quite frankly, there were  
10 a lot of complaints from both payors and providers  
11 that the system needed to be improved. So we did  
12 substantial outreach, not only to individual doctors,  
13 but to medical associations, as well as all  
14 stakeholders.

15 Surveys were done, communications were done,  
16 webinars gov deliveries. We really listened to the  
17 community to try to improve this system. Everyone  
18 agreed that the electronic submission system was much  
19 better than the paper process, but they wasn't to see  
20 it improved.

21 And improve it we did. Since 2022, we made over  
22 75 PAR enhancements. Many of these were at the  
23 request of stakeholders. All of the enhancements on  
24 this slide were made in 2024, with the exception of

1 the grant without prejudice at Level 1, which was done  
2 in the second half of 2023.

3 And the process today is very much more efficient  
4 than it was in 2022. And it has delivered on a lot of  
5 the promise of the modernization program. It also  
6 provides us with data analytics that don't require a  
7 manual review. So for the first time we can see and  
8 analyze the submissions to make recommendations to  
9 stakeholders in how they can improve their submissions  
10 for better results.

11 The enable delegate submission and escalation of  
12 PARs, that was probably the number one request from  
13 medical providers, which we were able to, to enhance  
14 the system in 2024. And we have a few more  
15 enhancements as well. Process is, it's also  
16 continuing on how we can tweak the system to make it  
17 better.

18 Overall today there's much more medical provider  
19 satisfaction, as well as payor satisfaction. I really  
20 don't receive complaints about the PAR process  
21 anymore. That was the number one complaint I received  
22 when I became the executive director in September of  
23 2022. So there's been a lot of success built into  
24 this system, and the authorizations are being made

1 much more quickly than ever before.

2 I'm going to turn to eForms. Because the OnBoard  
3 Modernization Process, one of the key efficiencies is  
4 the use of an electronic form. And this slide shows  
5 you the difference of paper and electronic.

6 You can see that the paper forms that are mailed  
7 to the Board, it takes three days just for it to be  
8 scanned in by our vendor, another two days to arrive  
9 at our Claim Information System, and then it works its  
10 way through examiner queues in Operations, and that  
11 takes about three days. So we don't even see the  
12 pieces of paper until day nine. And that's if it went  
13 to the right place.

14 We estimate that about 20% of all submissions are  
15 incorrect, or need corrections or additional  
16 information. So unfortunately, we then return that to  
17 sender and we go back through this all again.

18 On the electronic side of the house, we have, you  
19 see ten seconds there, it's probably really three  
20 seconds, because I tested it out, but we're going to  
21 be generous here with ten seconds. You can see the  
22 difference here. First, up front, we have quality  
23 assurance control, so you cannot even submit your  
24 electronic form until you provide the information that

1 we need. So we no longer will send it back to you for  
2 a resubmission.

3 Attorneys today who file an eForm will see that  
4 in the e-case system within 3 to 10 seconds. Light  
5 years ahead of where it was prior to the roll out of  
6 the first eForm. And again, we get data analytics  
7 from these eForms. We see what's on the submission.

8 In the past, we would have to do a manual review  
9 of each form to see which boxes were checked  
10 requesting what type of action, what type of hearing,  
11 why. Now all of this is programmed and our data  
12 management folks can show us data as to what type of  
13 hearings are needed. And this enables us to improve  
14 our own workloads. So we have a lot of speed here,  
15 the elimination of delays, and you have quality data,  
16 and transparency for the user of the eForm.

17 So the first eForm that was rolled out for  
18 attorneys was the RFA-1LC. This is an eForm for  
19 claimants' attorneys. There are two RFAs: There's an  
20 1LC for claimants' attorneys, and the RFA-2 for  
21 carriers' attorneys.

22 We wanted to get the biggest bang for our buck,  
23 so we went with the RFA-1 first. And as you can see  
24 from the slide, this form has enabled to the Board to



1 schedule requested hearings 50% faster than a year  
2 ago. And just as a frame of reference, we receive  
3 about 10,000 RFA-1LC forms a month, so you can see the  
4 volume.

5 So just how quickly is the Board scheduling a  
6 hearing from the receipt of a request for one by an  
7 RFA-1LC? You can see how quickly we do it here.  
8 Pretty good. The average today is 35 days from the  
9 receipt of the request for a hearing. A year ago, it  
10 was double that. So 50% faster than a year ago.

11 This is really even more impressive when you  
12 think about the fact that we give 21 days advance  
13 notice by mailing our hearings. So we will not  
14 schedule a hearing for the first 21 days. So we're  
15 getting hearings on average now two weeks when you,  
16 you know, two weeks plus the mailing time. This is,  
17 this is a performance that is probably been, I could  
18 extend this graph back many, many years, I don't think  
19 you're going to see as good a performance as this.  
20 35 days. And that is sustainable.

21 And again, 20% of these RFAs were returned  
22 because they had insufficient information, or needed  
23 additional information. That no longer happens. So  
24 we're doing a much better job of getting hearings held

1           upon request.

2           The chart also includes the RFA expedited hearing  
3 request. This is the 45 day hearing request pursuant  
4 to Section 25.2(a), which was amended in 2017 to  
5 require a hearing within 45 days when a claimant was  
6 not working, and the employer was not paying  
7 compensation as required by law, in an accepted case.

8           Prior to the use of the eForm, fewer than 2% of  
9 all RFAs were the RFA expedited 45 day hearing  
10 request. Post implementation of this eForm, and I  
11 think this shows you the quality controls that are  
12 built into the submission, that has now grown to 8%.  
13 So now we have 45 day expedited hearings have more  
14 than tripled with the use of eForm. So we're getting  
15 the hearings to the people who need them because they  
16 are not receiving benefits as required by law.

17           I want to talk about two more initiatives to  
18 clear calendar hearing space for claims with actual  
19 disputes that need a hearing. We have about 240,000  
20 hearings a year. That number, you know, is pretty  
21 much in that ballpark each and every year. And we  
22 want to make sure that the hearings that the Board  
23 uses are for actual disputes.

24           So where you have a stipulated agreement, like a

1       \$32 Waiver Agreement, looking at this, you know, can  
2       we do any of this off calendar, off the hearing? Let  
3       me first say, \$32 Waiver Agreements entered the  
4       statute in 1996 as part of the 1996 historic Reform  
5       Package. And from 1996 to 2016, every \$32 Waiver  
6       Agreement had to be approved at a hearing before a Law  
7       Judge. We would not allow a desk review. Even though  
8       these are agreements by parties represented by  
9       counsel. Nothing in dispute.

10       So that changed in 2016 when the Board issued a  
11       Subject Number that said for the first time, the Board  
12       on its own motion will approve a \$32 when it only  
13       involves the settlement of indemnity. The Subject  
14       Number also said the parties can also agree to a desk  
15       review that would be a full waiver of both medical and  
16       indemnity. But I can tell you that that has rarely  
17       been used by the stakeholders. A little bit more on  
18       that coming up.

19       So Waiver Agreements settling medical benefits  
20       could not be approved at a, at a desk review. So with  
21       the desk review approval, the, let's look at some of  
22       the data here, you can see, you know, we average,  
23       we're averaging now about 20,000 to 22,000 \$32 Waiver  
24       Agreement approvals a year. You see 2016 when the,

1 when the Board opened the door for desk review  
2 approvals, we start seeing percentages of desk review  
3 approvals. We looked at the data for these years,  
4 they are primarily indemnity only cases, there was a  
5 large inventory of indemnity cases where attorneys  
6 were seeking 32 approvals. Very, very few of these  
7 were Full Waivers based on an agreement by both  
8 parties.

9 In looking at the recent years, the desk review  
10 approvals shrunk to 2 to 3%. And we looked at the  
11 data here as well and 85% of these were Full Waivers.  
12 So the attorneys today are really getting \$32  
13 Agreements approved with a waiver of both indemnity  
14 and medical, a Full Waiver Agreement.

15 So we want to drive the desk review approval  
16 percentage much higher so we can create additional  
17 hearing space on calendar for those claims with actual  
18 disputes. So we did two things: The Board issued a  
19 Subject Number on July 1st of 2024 expanding the desk  
20 review process. And basically said, on our own  
21 motion, the Board will do a desk review for a full  
22 waiver of medical indemnity, but only if it is \$10,000  
23 or less. If it is more than that, the Board will not  
24 do a desk review. The parties could always, of

1 course, consent to a desk review, but continued not to  
2 do so.

3 We spoke about this, I spoke about this at the  
4 Workers' Compensation Board conference last October.  
5 And got feedback from attorneys on both sides of the  
6 aisle, basically saying look, basically saying we like  
7 the desk reviews, why don't you raise it to \$25,000?  
8 I said why not. So January 6, 2025, we raised the  
9 amount to \$25,000. I also had the opportunity to  
10 remind lawyers that you can always consent to a desk  
11 review, regardless of the amount, if both attorneys  
12 consent.

13 So how did we do? Pretty good. You can see  
14 we're now about 22% of 32 approvals are being done by  
15 desk review. 22% of 22,000, that savings 4840 spots  
16 for hearings with actual disputes. Helps us gets  
17 cases on calendar before judges.

18 Our goal is to reach 40% here. We think we can  
19 reach 40%. We're starting to see attorneys now check  
20 the box to consent to desk reviews. So we think a 40%  
21 goal is reasonable and achievable. And we're hoping  
22 to see this continue upward. And if we were to have  
23 40% of \$32s approved via desk review, that would open  
24 up nearly 9000 hearings a year for actual disputes.

1 So again, would help to us get the hearings held for  
2 those claims that need them to be before a Law Judge.  
3 Now I do want to say that no desk review is ever done  
4 with a claimant is unrepresented, or where a language  
5 interpreter is required.

6 Another initiative to reduce the time to get a  
7 hearing involves the Uninsured Employer's Fund. Where  
8 an employer has no coverage, or where the carrier is  
9 disclaiming coverage, hearings will be held in the  
10 Uninsured Employer's Fund part.

11 And it's important that these hearings be  
12 expedited, quite frankly, because often there's no  
13 doubt that there is an injury, and there's no doubt  
14 that benefits are needed. There's just a dispute as  
15 to who is going to pay them. Is it going to be one  
16 carrier versus another carrier, or the Uninsured  
17 Employers Fund.

18 When we were looking at the numbers here, we saw  
19 that we had quite a backlog in 20 -- that's June 2024,  
20 we had 592 claims in an unset status, meaning they are  
21 waiting to be scheduled for a hearing. We've actually  
22 had that a little higher than that, in the 600s. And  
23 we went about reducing that. And we did it with four  
24 process improvements.

1           When we, when the Board reopened to the public  
2           with hearings by appointment only, we decided to  
3           consolidate all the UEF hearings into four virtual  
4           parts. Prior to that, UEF hearings were spread across  
5           the state, all the judges kind of had them. We  
6           decided we can get efficiencies by consolidating them  
7           into four virtual parts, which we did, and continue to  
8           do. We added some UEF hearing sessions.

9           And then we monitor them, so we can move, you  
10          know, if one part was light, we can move other cases  
11          to the other parts to even them out so that there  
12          would be uniformity. And we also assigned Judges who  
13          had expertise in UEF hearings. These are kind of  
14          complicated cases. And it's important to have a Judge  
15          who has expertise in handling these.

16          So now you can see the average number of unsets  
17          has been reduced below 80. That really means you are  
18          going to wait a week, maybe no more than two weeks to  
19          have a hearing. So a lot of success here on the UEF  
20          front. And we are looking at other, we have other  
21          initiatives underway. Always looking to get hearings  
22          held much faster that they have been before.

23          So this concludes my report on operational  
24          efforts and the results of holding hearings more

1 quickly, and to facilitate the resolution of disputes.  
2 Thank you.

3 ALL: Thank you.

4 FREIDA FOSTER: Every third work  
5 anniversary here. All right. May I have a motion to  
6 adjourn?

7 GINA SILLITTI: Board Member Sillitti, I  
8 move to adjourn.

9 FREIDA FOSTER: Thank you, Board Member  
10 Sillitti. May I have a second?

11 PAMELA CAGGIANELLI: Board Member  
12 Caggianelli, second.

13 FREIDA FOSTER: Thank you, Board Member  
14 Caggianelli. All those in favor?

15 ALL: All aye.

16 FREIDA FOSTER: Opposed? I'm also a yes,  
17 that motion is passed. Meeting adjourned.

18  
19 (Whereupon, the meeting was adjourned.)  
20  
21  
22  
23  
24