

eClaims updates

JANUARY 2025





A sender brought to our attention that changes were needed for reporting Number of Days Worked per Week (DN0064), Work Week Type Code (DN0204), and Work Days Scheduled Code (DN0205).

- To resolve this issue, we will be modifying some Population Restrictions effective 3/20/2025.
- These changes were posted on the eClaims change log on 9/16/2024 to allow Claim Administrators ample time to modify their coding to avoid rejections.



POPULATION RESTRICTIONS TO BE IMPLEMENTED 3/20/2025

Item #	Document	Item	Description of Change	Publish Date	Implementation date
392	Edit Matrix - Population Restrictions	DN0064 (Number of Days Worked Per Week)	Modified Population Restriction on DN0064-064 A) Was: A) If DN0064 (Number of Days Worked per Week) is present, then DN0205 (Work Days Scheduled Code) must have exactly that number of S's (Scheduled) in it. If DN0064 (Number of Days Worked per Week) is not blank or null, and DN0205 (Work Days Scheduled Code) does not have a count of S's in it that matches DN0064 (Number of Days Worked per Week) then DN0205 (Work Days Scheduled Code) must be included in the Change Variable Segment. Now: A) If DN0064 (Number of Days Worked per Week) is present and the latest value of DN0204 (Work Week Type Code) is equal to Fixed, then DN0205 (Work Days Scheduled Code) must have exactly that number of S's (Scheduled) in it. If DN0064 (Number of Days Worked per Week) is not blank or null, and DN0205 (Work Days Scheduled Code) does not have a count of S's in it that matches DN0064 (Number of Days Worked per Week) then DN0205 (Work Days Scheduled Code) is equal to Fixed, then DN0205 (Work Days Scheduled Code) must have exactly that number of S's (Scheduled) in it. If DN0064 (Number of Days Worked per Week) is not blank or null, and DN0205 (Work Days Scheduled Code) does not have a count of S's in it that matches DN0064 (Number of Days Worked per Week) then DN0205 (Work Days Scheduled Code) must be included in the Change Variable Segment.	9/16/2024	3/20/2025
393	Edit Matrix - Population Restrictions	DN0064 (Number of Days Worked Per Week)	Modified Population Restriction on DN0064-064 B) Was: B) If DN0064 (Number of Days Worked per Week) is a value other than 5 and DN0031 (Date of Injury) is on or after 3/1/14 and DN0290 (Type of Loss Code) is either 01 (Traumatic Injury) or is not present and DN0074 (Claim Type Code) is either 1 (Indemnity) or L (Became Lost Time) and the latest value of DN0204 (Work Week Type Code) is blank or null Then DN0204 (Work Week Type Code) must be included on the Change Variable Segment. Now: B) If DN0064 (Number of Days Worked per Week) is a value other than 5 and DN0031 (Date of Injury) is on or after 3/1/14 and DN0290 (Type of Loss Code) is either 01 (Traumatic Injury) or is not present and DN0031 (Date of Injury) is on or after 3/1/14 and DN0290 (Type of Loss Code) is either 01 (Traumatic Injury) or is not present and DN0074 (Claim Type Code) is either 1 (Indemnity) or L (Became Lost Time) and the latest value of DN0204 (Work Week Type Code) is blank, null or standard Then DN0204 (Work Week Type Code) must be included on the Change Variable Segment.	9/16/2024	3/20/2025

POPULATION RESTRICTIONS TO BE IMPLEMENTED 3/20/2025

Item #	Document	Item	Description of Change	Publish Date	Implementation date
394	Edit Matrix - Population Restrictions Edit Matrix - DN Error Message	DN0086 (Benefit Type Amount Paid)	Removed Population Restriction 0086-064. Business Need: It was determined that this Population Restriction was not necessary as a Payment Segment is not always sent on an 02. Removed 0086-064 error from DN Error Message Table.	9/16/2024	8/28/2024
395	Edit Matrix - Population Restrictions	DN0204 (Work Week Type Code)	New Population Restriction DN0204-064 D) D) If DN0204 (Work Week Type Code) is V (Varied), and latest value of DN0205 (Work Days Scheduled Code) is not blank or null Then DN0205 (Work Days Scheduled Code) must be included in the Change Variable Segment This edit is effective on 3/20/2025	9/16/2024	3/20/2025
396	Edit Matrix - Population Restrictions	DN0204 (Work Week Type Code)	New Population Restriction DN0204-064 E) E) If DN0204 (Work Week Type Code) is equal to Standard, and latest value of DN0064 (Number of Days Worked per Week) is not blank or null then DN0064 (Number of Days Worked per Week) must equal 5. If DN0204 (Work Week Type Code) is Standard and DN0064 (Number of Days Worked per Week) is not equal to 5 then DN0064 (Number of Days Worked per Week) must be included in the Change Variable Segment. and equal 5. This edit is effective on 3/20/25	9/16/2024	3/20/2025

RELAXED AND MODIFIED POPULATION RESTRICTIONS PUBLISHED 12/19/2024 TO BE IMPLEMENTED ON 6/19/2025

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
398	Element Requirements - SROI Conditional Requirements	DN0144 (Current Date Disability Began)	Relaxed SROI Condition on DN0144 for ER/RB Was: Required if DN0085 (Benefit Type Code) includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) and either DN0403 (Initial RTW Type Code), DN0404 (Initial RTW Physical Restrictions Indicator), DN0405 (Initial RTW with Same Employer Indicator), DN0406 (Latest RTW Type Code), DN0407 (Latest RTW Physical Restrictions Indicator), or DN0408 (Latest RTW with Same Employer Indicator) is present Now: Required if DN0085 (Benefit Type Code) includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) and either a. DN0072 (Latest RTW status date) is present and DN0407 (Latest RTW Physical Restriction Indicator) = "N" or b. DN0068 (Initial RTW Date) is present and DN0404 (Initial RTW Physical Restrictions Indicator) = "N" and DN0072 is not present. Note: The enforcing of this MC will be based on Latest RTW values (DN0072 and DN0407). If Latest RTW values are not present, then the Initial RTW values (DN0068 and DN0404) will be used to enforce this MC. Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date.	12/19/2024	6/19/2025

RELAXED AND MODIFIED POPULATION RESTRICTIONS PUBLISHED 12/19/2024 TO BE IMPLEMENTED ON 6/19/2025

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
405	Edit Matrix - Population Restrictions	DN0404 (Initial RTW Physical Restrictions Indicator)	Modified Population Restriction DN0404-064 Was: If DN0404 (Initial RTW Physical Restrictions Indicator) is present and the last value of DN0068 (Initial RTW Date) is blank or null and DN0085 Benefit Type Code includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) Then DN0068 (Initial RTW Date) must be included in the Change Variable Segment and must have a value Now: A) If DN0404 (Initial RTW Physical Restrictions Indicator) is present and the last value of DN0068 (Initial RTW Date) is blank or null and DN0085 Benefit Type Code includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) Then DN0068 (Initial RTW Date) must be included in the Change Variable Segment and must have a value Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date.	12/19/2024	6/19/2025

RELAXED AND MODIFIED POPULATION RESTRICTIONS PUBLISHED 12/19/2024 TO BE IMPLEMENTED ON 6/19/2025

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
408		DN0407 (Latest RTW Physical Restrictions Indicator)	Modified Population Restriction DN0407-064 Was: If DN0407 (Latest RTW Physical Restrictions Indicator) is present and the latest value of DN0144 (Current Date Disability Began) is blank or null and DN0085 Benefit Type Code includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) Then DN0144 (Current Date Disability Began) must be included in the Change Variable Segment and must have a value Now: If DN0407 (Latest RTW Physical Restrictions Indicator) is present and = "N" and DN0072 is present and the latest value of DN0144 (Current Date Disability Began) is blank or null and DN0085 Benefit Type Code includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) Then DN0144 (Current Date Disability Began) must be included in the Change Variable Segment and must have a value Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date.	12/19/2024	6/19/2025

TABLE CHANGES PUBLISHED 12/19/2024 FOR NEW EDITS EFFECTIVE6/19/2025

These new Population Restrictions were added based on feedback regarding RB's and ER's being rejected for missing current date disability began to protect data integrity due to other edits being relaxed or removed.

Item #	Document	Item	Description of Change	Publish Date	Implementation date
401	Edit Matrix- Population Restrictions	DN0068 (Initial RTW Date)	New Population Restriction DN0068-064 F) F) If DN0068 (Initial RTW Date) is present and DN0404 (Initial RTW Physical Restrictions Indicator) = "N" and DN0072 (Latest RTW/Status Date) is not present. and DN0085 (Benefit Type Code) includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) and the latest value of DN0144 (Current Date Disability Began) is blank or null Then DN0144 (Current Date Disability Began) must be included in the Change Variable Segment and must have a value.	12/19/2024	6/19/2025
402	Edit Matrix - Population Restrictions	DN0072 (Latest RTW/Status Date)	New Population Restriction DN0072-064 F) F) If DN0072 (Latest RTW/ Status Date) is present and DN0407 (Latest RTW Physical Restriction Indicator) = "N" and DN0085 (Benefit Type Code) includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) and the latest value of DN0144 (Current Date Disability Began) is blank or null Then DN0144 (Current Date Disability Began) must be included in the Change Variable Segment and must have a value. Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date.	12/19/2024	6/19/2025

TABLE CHANGES PUBLISHED 12/19/2024 FOR NEW EDITS EFFECTIVE6/19/2025

These new Population Restrictions were added based on feedback regarding RB's and ER's being rejected for missing current date disability began to protect data integrity due to other edits being relaxed or removed.

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
403	Edit Matrix - Population Restrictions	DN0072 (Latest RTW/Status Date)	New Population Restriction DN0072-064 G) G) If DN0068 (Initial RTW Date) is present and DN0404 (Initial RTW Physical Restrictions Indicator) = "N" and DN0072 (Latest RTW/Status Date) is not present and DN0085 (Benefit Type Code) includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) and the latest value of DN0144 (Current Date Disability Began) is blank or null Then DN0144 (Current Date Disability Began) must be included in the Change Variable Segment and must have a value. Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date.	12/19/2024	6/19/2025

TABLE CHANGES PUBLISHED 12/19/2024 FOR NEW EDITS EFFECTIVE6/19/2025

These new Population Restrictions were added based on feedback regarding RB's and ER's being rejected for missing current date disability began to protect data integrity due to other edits being relaxed or removed.

Item #	Document	ltem	Description of Change	Publish Date	Implementati on date
406	Edit Matrix- Population Restrictions	DN0404 (Initial RTW Physical Restrictions Indicator)	New Population Restriction DN0404-064 B) B) If DN0404 (Initial RTW Physical Restrictions Indicator) is present and DN0068 (Initial RTW Date) is present and the last value of DN0144 (Current Date Disability Began) is blank or null and DN0085 Benefit Type Code includes either - 070 (Temporary Partial) - 270 (Employer Paid Temporary Partial) Then DN0144 (Current Date Disability Began) must be included in the Change Variable Segment and must have a value Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date.	12/19/2024	6/19/2025

REMOVAL OF 0216-064 C) PUBLISHED ON 12/19/2024 CHANGE LOG

Based on input from senders, it was determined that this edit is not necessary; as a payment segment is not always sent on an 02. It was removed on 12/19/2024.

Iten	# Document	ltem	Description of Change	Publish Date	Implementati on date
40	Edit Matrix- Population Restrictions		Removed Population Restriction DN0216-064 C) Business Need: It was determined that this Population Restriction was not necessary as a Payment Segment is not always sent on an 02.	12/19/2024	12/19/2024

REMOVAL OF 0406-064 B) and 0408-064 PUBLISHED ON 12/19/2024 CHANGE LOG

Based on feedback from senders, it was determined that in some situations there may be no return to work following the initial disability start date; therefore these 2 edits were removed.

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
407	Edit Matrix - Population Restrictions	DN0406 (Latest RTW Type Code)	Removed Population Restriction DN0406-064 B) Note: DN0406-064C becomes DN0406-064B and DN0406D becomes DN0406C Business Need: Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date. This Population Restriction is no longer necessary due to the change in condition on DN0144.	12/19/2024	6/19/2025
409		DN0408 (Latest RTW With Same Employer Indicator)	Removed Population Restriction DN0408-064 Also an "L" was removed from the 0408-064 coordinate as this was the only 064 error applied to DN0408. Business Need : Based on feedback, RB's and ER's were being rejected for missing a current date disability began. In some situations there may be no return to work following the initial disability start date. This Population Restriction is no longer necessary due to the change in condition on DN0144.	12/19/2024	6/19/2025

CLERICAL UPDATE TO SROI MANDATORY CONDITIONS PUBLISHED 12/19/2024

Clerical edit on SROI Conditions for DN0314 (Insured FEIN) to include Full Denial Reason Code 3A.

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
399	Element Requirement - SROI Conditional Requirements		Clerical edit. SROI Condition for DN0314 on 02 to include unless 3A (No Employer, Employee Relationship). Was: Required if Date Claim Administrator had Knowledge of the Injury is on or after 1/1/08 unless latest Full Denial Reason code is: - No Coverage - No policy in effect on the date of accident - No Coverage - No Jurisdiction and denial is still in effect, until the claim is accepted as stated in FAQ: Now: Required if Date Claim Administrator had Knowledge of the Injury is on or after 1/1/08 unless latest Full Denial Reason code is: - No Coverage - No policy in effect on the date of accident - No Coverage - No policy in effect on the date of accident - No Coverage - No policy in effect on the date of accident - No Coverage - No policy in effect on the date of accident - No Coverage - No Jurisdiction - No Coverage - No Jurisdiction - No Coverage - No Jurisdiction - No Employer, Employee Relationship and denial is still in effect, until the claim is accepted as stated in FAQ:	12/19/2024	12/19/2024

CLERICAL UPDATE TO SROI MANDATORY CONDITIONS PUBLISHED 12/19/2024

Clerical edit on SROI Conditions for DN0314 (Insured FEIN) to include Full Denial Reason Code 3A.

Item #	Document	ltem	Description of Change	Publish Date	Implementation date
400	Element Requirement- SROI Conditional Requirments	(Insured FEIN)	Clerical edit. SROI Condition for DN0314 on ALL except 02,SU,SA to include unless 3A (No Employer, Employee Relationship) Was: Required if Date Claim Administrator had Knowledge of the Injury is on or after 1/1/08 unless Full Denial Reason code is - No Coverage - No policy in effect on the date of accident - No Coverage - No Jurisdiction Now: Required if Date Claim Administrator had Knowledge of the Injury is on or after 1/1/08 unless Full Denial Reason code is - No Coverage - No Jurisdiction Now: Required if Date Claim Administrator had Knowledge of the Injury is on or after 1/1/08 unless Full Denial Reason code is - No Coverage - No policy in effect on the date of accident - No Coverage - No policy in effect on the date of accident - No Coverage - No Jurisdiction - No Coverage - No Jurisdiction - No Employer, Employee Relationship	12/19/2024	12/19/2024

MOST FREQUENT ERRORS RETURNED OVER PAST 90 DAYS

POPULATION RESTRICTION 0085-064A

The most common error over the past 90 days as well as the top error for 2022, 2023 and 2024 was a carryover edit from eClaims R3.0.

- The population restriction is intended to prevent a new Benefit Type Code (DN0085) from being introduced as a sweep benefit if not previously submitted as an Event Benefit or a SROI-UR(G)/SA included the Benefit Type Code. This is based on the IAIABC Claims EDI Section 4 rules.
- FTP filers should ensure that their systems are programmed accordingly to avoid further rejections.

DN	Report or MTC	Data Element Name	Population Restriction	Error Message Number	Error Message Text	Element Error Text (DN0291)	Length of G	Length of col H, 50 pos allowed
0085	ALL except UR(G)	Benefit Type Code	A) If DN0002 (Maintenance Type Code) is not UR(G), then DN0085 (Benefit Type Code) other than 2xx or 5xx cannot be sent on a sweep benefit unless previously sent on any prior SROI unless no SROI has been accepted or if there have been only SROI-SA or SROI-UR(G) accepted.	064	Invalid data relationship	Sweep BTC must have event BTC or on UR(G)/SA	25	44

POPULATION RESTRICTION 0075-064C

The second most common error returned in the past 90 days is also an eClaims R3.0 carryover to ensure that the Agreement to Compensate Code (DN0075) is sent as "With Liability" after the Board has issued a Notice that the case has been established with an ANCR/ODNCR finding in accordance with § 21-a.

FTP filers should ensure that their systems are programmed accordingly to avoid further rejections.

DN	Report or MTC	Data Element Name	Population Restriction	Exception	Error Message Number	Error Message Text	Element Error Text (DN0291)	Length of G	Length of col H, 50 pos allowed
0075	All SROI except SA	Agreement to Compensation Code	C) SROI (exc SROI-SA) cannot list Agreement to Compensate Code – W if ANCR/DNCR has been established (excluding 25(1)(f) cases or ANCR/ODNCR finding pending appeal). Effective 3/15/2018	Effective 11/17/19, this edit will not be applied if DN0059 (Manual Classification Code) has been accepted as 7711 or 7370.	064	Invalid data relationship	Must be L since ANCR/ODNCR has been established	25	47

POPULATION RESTRICTION 0087-059

The third most common error returned in the past 90 days is another carryover edit from eClaims R3.0 and intended to force senders to only change the Net Weekly Amount (DN0087) on the appropriate Maintenance Type Code (MTC) in accordance with the IAIABC Claims EDI R3.1 standard.

- This is a Population Restriction edit on Net Weekly Amount (DN0087) that states:
- FTP filers should ensure that their systems are programmed accordingly to avoid further rejections.

DN	Report or MTC	Data Element Name	Population Restriction	Exception	Error Message Number	Error Message Text	Element Error Text (DN0291)
0087	All except AP, CA, ER, IP, PY, RB, SU	Net Weekly Amount	If MTC is not AP/CA/CB/ER/IP/PY/RB/SU then DN0087 (Net Weekly Amount) must match value previously reported for this DN0085 (Benefit Type Code)		059	Non-match data value not consistent with value previously reported	Only changed on SROI- AP/CA/ER/IP/PY/RB/SU

The following data elements need to be reported with the information of the *Individual Claim Representative responsible for handling the claim:*

Claim Administrator Claim Representative Name (DN0140) Claim Administrator Claim Representative e-mail address (DN0138) Claim Administrator Claim Representative Business Phone Number (DN0137) On December 13, 2024, the Workers' Compensation Board released a new form to update claimants' information, titled Claimant Name and Address Form (Form OC-966), which will facilitate these requests and ensure the timely delivery of benefits to claimants.

Form OC-966 will be submitted directly to the insurance carrier, insurer's third-party administrator (TPA), or self-insured employer.

When receiving this form from the claimant's representative/attorney, please process the update and submit the appropriate EDI filing. These filings will overwrite any address update already processed by the Board.



If the claims adjuster assigned to a specific claim changes, kindly submit the relevant EDI filing to the Board with the updated adjuster's contact information.



